

Privacy Policy

This Privacy Policy covers all personal data that you submit when you use the Website or the Services.

1. IMPORTANT INFORMATION

Digital Crypto Solutions (“DCS”) respects your privacy and is fully committed to keeping your information safe and secure. Your personal data is processed in accordance with privacy laws and this Privacy Policy to make sure your data protection rights are implemented and enforceable. Various technical and organizational solutions have been implemented to comply with applicable legislation related to the processing of personal data, privacy, and data security in Western countries. This Privacy Policy sets forth the basic rules and principles by which your personal data is processed, and mentions DCS’s responsibilities while processing your personal data according to transparency obligations.

DCS does not intend to collect personal data of children or persons under the age of 18 (eighteen) years old.

Accordingly, the purpose of this Policy is to set out the basis on which DCS will process your Personal data when:

- You visit and use any page of the Website, regardless of where you visit or use them from;
- You apply for, receive, pay and/or use any of the Services;
- You submit an inquiry;
- You subscribe to newsletters or updates; and
- We measure or analyze the Website’s traffic.

2. COLLECTED CATEGORIES OF PERSONAL DATA AND WHY IT IS NEEDED

The following categories of personal data are collected and recorded: Depending on the type of Service you use, we might collect the following categories of personal data:

- Your email address – used as a means to identify you, contact you, and notify you of pertinent to your Wallet;
- Your IP address – used by the website to block certain jurisdictions, detect sources of attack vectors, ;
- Data that identifies you such as your language, country, browser type, and version, time zone setting, some location information about where you might be, operating system and version;

- Data on how you use the Website such as your URL clickstreams (the path you take through the Website), page response times, download errors, how long you stay on web pages, what you do on those pages, how often, and other actions;
- other personal data you share with us or personal data that may be legally obtained from some sources.

Sensitive data is never collected and no instance of automated decision making or profiling is ever used. Collected data is disclosed on an as-needed basis to developers, managers, or governing authorities.

3. LEGAL GROUNDS FOR THE PROCESSING

There are legal grounds necessary for the processing of personal data and DCS is committed to adhering to them. When personal data is processed, there are obligations according to the applicable laws. DCS acts as a data controller when determining the purposes and means of the processing of your personal data. There are four main grounds to process your personal data: consent, contract, legal obligation, and legitimate interests.

Consent – the freely given, informed, and unambiguous indication of your wishes to the processing of your personal data for a specific purpose which signifies agreement to the processing of personal data.

Contract – a legal ground for the processing of your personal data necessary to perform a contract or terms and conditions to which you are a party or in order to take steps at your request prior to entering into the contract or terms and conditions.

Legal obligations – a legal ground for the processing of your personal data when it is necessary for compliance with a legal obligation to which DCS is subject;

Legitimate Interests – a legal ground for the processing of your personal data when it is based on legitimate interests, provided that those interests are not outweighed by your rights and interests and those interests have a specific purpose, they are necessary, and they are balanced.

4. PURPOSES AND LEGAL BASIS FOR THE PROCESSING

We process the data for:

- Providing services. DCS needs to provide services via the Website
- Providing updates related to the Services or information that may be of interest to you
- Registering you as a user
- Keeping the Website running (managing your requests, remembering your settings, hosting, and back-end infrastructure)

- Preventing frauds, illegal activity, or any violation of the terms or Privacy Policy
- Improving the Website (testing features, interacting with feedback platforms, managing landing pages, heat mapping the Website, traffic optimization, and data analysis and research, including profiling and the use of machine learning and other techniques over your data and in some cases using third parties to do this)
- Customer support (notifying you of any changes to the Website, services, solving issues, any bug fixing, communication with support)

5. DATA SHARING

Your personal information may be shared with the recipients listed above. DCS requires all partners to maintain the confidentiality and security of your personal information and use it only for the specific purpose for which it was shared.

DCS may record, monitor, or otherwise share communications exchanges for the purpose of quality control, training, improving services and service providers' audit. By communicating with a DCS representative, you consent to the recording and monitoring of communications and the potential sharing of information with relevant service providers.

6. YOU CAN EXERCISE THE FOLLOWING RIGHTS BY CONTACTING US.

- You have the right to access information about you, especially:
 - The categories of data;
 - The purposes of data processing;
 - Third parties to whom the data disclosed;
 - How long the data will be retained and the criteria used to determine that period;
 - Other rights regarding the use of your data;
 - The right to access information may be performed only by you or your legal representative. In case if you request the right to access information via a legal representative, you have to provide proof of whether such a person may represent you.
- You have the right to correct any inaccurate personal data about you.
- You can object to using your personal data for profiling you or making automated decisions about you.
- You have the right to the data portability of your data to another service or website.
- You have the right to be "forgotten". You may request to erase any personal data about you if it is no longer necessary to store the data for purposes of your use of the Website.
- You have the right to lodge a complaint regarding the use of your data. You can address a complaint to your national regulator.

Upon receipt of any request, an effort will be made to complete the request within one month unless there is a justified requirement to provide such information faster. This term may be extended according to the applicable law. Specific information may be requested from you to confirm your identity when necessary and reasonable. This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. You do not need to pay a fee to access information or other rights but DCS may charge a reasonable fee if your request is clearly unfounded, repetitive, or excessive or refuse to comply with your request in these circumstances.

7.RETENTION POLICY

DCS stores personal data as long as it is needed and the retention practice depends on the type of data collected, regulatory burden, and how the personal data is used.

The retention period is based on criteria that includes legally mandated retention periods, pending or potential litigation, tax and accounting laws, intellectual property or ownership rights, contract requirements, operational directives or needs, and historical archiving.

8.SECURITY

DCS has security and organizational measures and procedures to secure the data collected and stored and to prevent it from being accidentally lost, used, altered, disclosed, or accessed without authorization.

You acknowledge that no data transmission is guaranteed to be 100% secure and there may be risks. You are responsible for your login information and password. You shall keep them.

9.CONTACT INFORMATION

If you have any questions about the Privacy Policy, your personal data, or you would like to exercise any of your data protection rights, please contact privacy@digitalcryptosolutions.com.